

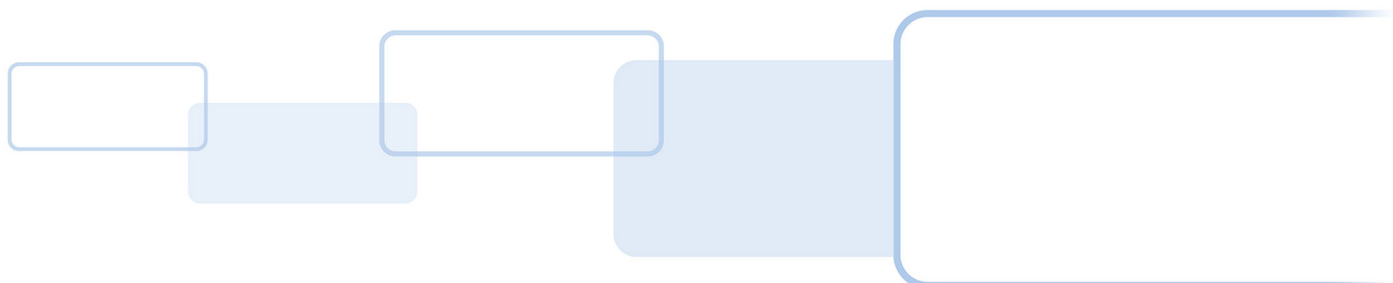
# **EASYLOBBY® SVM®**

## **RELEASE NOTES**

Software Version: 10.5.1

PLT-03456, Rev. B.3

June 2019



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## Revision history

Date	Description	Revision
June 2019	Updated for version 10.5.1.	B.3
January 2019	Updated password recommendations.	B.2
January 2019	Added further resolved issues, known issues, and installation notes.	B.1
January 2019	Updated for version 10.5.	B.0
January 2018	Initial release.	A.0

## Contacts

For additional offices around the world, see [www.hidglobal.com/contact/corporate-offices](http://www.hidglobal.com/contact/corporate-offices).

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# 1 Scope

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These release notes provide information on the EasyLobby® SVM® release 10.5.1. Included are product enhancements, fixes, known issues, and limitations since the previous release.

**Note:** The reference numbers associated with these features, issues, and fixes are from a HID Global internal tracking system.

## 2 New features and enhancements

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- Added Outlook calendar integration to eAdvance™. This allows appointments to be scheduled for visitors during preregistration.
- General security improvements, including:
  - Added preventions for SQL injection vulnerabilities.
  - Added best practices for eAdvance server configuration to the *EasyLobby SVM 10.5 eAdvance Installation and Administration Guide* (PLT-03263).

## 3 Resolved issues

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- Resolved an issue where the arrival time was missing in emails generated by eAdvance. (TTP-11421)
- Resolved an issue where the QRCode generated by eAdvance was not recognized by EasyLobby SVM. (TTP-11451)
- Resolved an issue where the Watch List Enabled Date was displayed incorrectly. (TTP-10788)

## 4 Known issues

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- Some driver's license images will appear dark when using a thermal printer. This is related to the image quality and/or the specific state ID materials and design. (TTP-10869)
- When using the **Enable Between Dates** function to temporarily add a person to the watch list, you should set the start date and end date to be one day prior to and after the intended watch list term. For example, to include a person on the watch list from April 1st - April 30th, the start date should be March 31st and the end date May 1st. (TTP-10792)
- When using a driver's license scanner to check in a returning visitor, the existing record will not be updated with a new Valid To date or time. You can choose to create a new record for the visitor, or manually update the record to reflect the new visit end time. (TTP-10607)
- When EasyLobby reports are exported in a landscape orientation, the data fields are not expanded to fill the available space. You can export in portrait orientation or to a .csv file for formatting. (TTP-11129)
- When searching for a Returning Visitor, a first or last name is required. For example, if you search by Company Name and Title without entering a first or last name, a run-time error will be generated. (TTP-11157)
- When using scaling tools in Windows 10, some EasyLobby SVM data fields may display larger fonts. This can be resolved through Windows settings by disabling display scaling on high DPI settings.

- Visitors being issued HID Mobile Access credentials may have only one mobile visitor credential at a time. This includes credentials issued by other companies. EasyLobby revokes mobile credentials at the completion of the visit to allow for another mobile credential to be issued to the visitor.

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